

## **CANCELLATION POLICY OF MONKEY ACTIVITIES - ACTIVITIES ONLINE PART -**

**DEPOSIT** A deposit (amount depending on the activity) is required at the moment of the booking request. The booking is confirmed only once the deposit is paid. The only option at the moment to do the deposit is through Paypal.

### **PAYMENT**

The balance has to be paid before the activities start. You have the options of paying in cash in USD and IDR (Nusa Lembongan island exchange rate will be used), Credit Card or PayPal. (Bank fees, Credit card fees and Paypal fees remain at the charge of the guest).

**CANCELLATION** Not attending your booked activity or rescheduling it is considered as cancellation. The guest has the responsibility to read and to understand this cancellation policy before doing any booking.

Cancelling 1 day or more before the start date of your activity incurs the total loss of the deposit.

Cancellation made less than a day before the start date of the activity induces the charge of the full payment of the activity.

There is no exception done to our policy for any reason. If you arrive late or leave early you cannot get refunded.

**OTHERS** Please do not ask for discount, our prices are set to be more fair for everyone. If you participate in several activities you'll automatically get a discount.

*All our prices already include tax and are subject to change at any moment without notification.*