

## **CANCELLATION POLICY OF MONKEY ACTIVITIES - PACKAGES PART -**

### **DEPOSIT**

We require a deposit of 200 USD to be paid within 3 days after we receive your booking request for the surf yoga retreat. Once the deposit has been paid the booking will be confirmed. Deposit can only be made through Paypal.

### **PAYMENT**

The balance has to be paid during the check-in at Rama Garden. You have the options of paying in cash in USD and IDR (Nusa Lembongan island exchange rate will be used). Credit Card or PayPal. (Bank fees, Credit card fees and Paypal fees remain at the charge of the guest).

### **CANCELLATION**

If you do not attend your scheduled surf yoga retreat or postponing or rescheduling it is considered as cancellation.

The guest has the responsibility to read and to understand the cancellation policy listed here before doing any booking.

### **CANCELLATION POLICY OF THE GUEST**

Cancelling more than 60 days before the start date of your surf yoga retreat incurs 50% of your deposit to be refunded, the other 50% are lost.

Cancelling 59 days or less before your surf yoga retreat start date incurs the total loss of the deposit.

There is no exception done to our policy for any reason.

If you arrive late, leave early or do not participate in an activity you cannot get refunded.

### **CANCELLATION POLICY OF MONKEY ACTIVITIES NUSA LEMBONGAN**

The tides have a big effect in Nusa Lembongan and it can happen that 2 activities have the same starting time. In this case we will ask the guest which activity to choose to attend and the activity not attended will be refunded in cash IDR.

*All our prices already include tax and are subject to change at any moment without notification.*